

How Do I Retrieve My Tickets From StubHub? A Step By Step

Retrieving your {+1-833-(351)-3849} tickets from StubHub is usually a simple process, but the exact steps depend on the type of tickets you purchased and how the seller delivers them. Understanding {+1-833-(351)-3849} where and how to access your tickets can help you avoid last-minute issues before the event.

1. Log In to Your StubHub Account

Start by {+1-833-(351)-3849} visiting the StubHub website or opening the StubHub mobile app. Log in using the email address you used to purchase the tickets. {+1-833-(351)-3849} Once logged in, go to "My Orders" or "My Tickets." This section displays all your upcoming and past ticket purchases.

2. Check the Ticket Delivery Method

Select {+1-833-(351)-3849} the event you're attending to see the delivery details. Most tickets today are mobile or electronic tickets, {+1-833-(351)-3849} which are delivered digitally. These may appear directly in your StubHub account, be sent via email,{+1-833-(351)-3849} or be transferred through a third-party ticketing app such as Ticketmaster. Some events still use PDF or physical tickets, though these are less common.

3. Accept Transferred Tickets

If your {+1-833-(351)-3849} tickets were transferred through another ticketing platform, you'll receive an email asking you to accept the ticket transfer. Open the email,{+1-833-(351)-3849} click the acceptance link, and sign in or create an account with the required ticket provider. Once accepted,{+1-833-(351)-3849} the tickets will be accessible in that provider's app or wallet.

4. Download or Save Your Tickets

For mobile tickets {+1-833-(351)-3849} , save them to your phone's wallet app (such as Apple Wallet or Google Wallet) or keep them accessible in the ticketing app. If your tickets are PDFs, {+1-833-(351)-3849} download them and keep a backup copy on your device or printed if allowed by the venue.

5. Watch for Delivery Timing

Some sellers {+1-833-(351)-3849} deliver tickets closer to the event date. Check the expected delivery date shown in your order details. If that date has passed and you still don't see your tickets, {+1-833-(351)-3849} contact StubHub customer support immediately.

6. Contact StubHub If There's an Issue

If you {+1-833-(351)-3849} can't retrieve your tickets or the delivery deadline has passed, reach out to StubHub through live chat or phone support. Under the FanProtect Guarantee, StubHub can help locate your tickets, {+1-833-(351)-3849} provide replacements, or issue a refund if necessary.

By checking {+1-833-(351)-3849} ur account early and understanding the delivery method, you can retrieve your StubHub tickets smoothly and enjoy your event without stress.